

## **Welcome Report 6 March 2024**

I have one couple on my list who have made Applewood their home in February. Unfortunately, they have not been available and I have been unable to meet with them at the moment.

The lack of available Villas and Apartments for sale has resulted in no new residents taking up the option to make Applewood their home, although there are many names on the waiting list.

I have found it increasingly more difficult to make the initial contact with new residents due to the delay in setting up their internal telephone line. It seems to be a lack of understanding of the necessity to have an internal line and have their appropriate equipment available when they move in.

As the internal land line is an integral part of our security and communication systems, including the necessity to use the land line for the village gate entry, could consideration be given to have the telephone system included as part of the services available when the resident takes occupancy.

I am advised due to the privacy laws, the new residents have to give their permission for me to obtain their mobile numbers. This didn't seem to be a problem in the past, however, this policy now applies.

To overcome this problem, it is my intention to request that a welcome letter to the new residents be included on the day of settlement with my contact details. It would include details of the Applewood Resident Committee and invite our new friends to contact me on my mobile after they have settled in.

The Friday Nighters dinner planned for 8 March has reached the maximum numbers of over 100 attendees. As advertised, it is combined with an official welcome to new residents who have joined us during the past few months. Invitations have also been sent to those moving in over the coming weeks.

The event will be held as a cocktail party with all management staff available and all attendees given the opportunity to mingle with new and existing residents on an informal basis. The theme will be an early St Patrick's day celebration with a complimentary cocktail and a wide selection of finger food.

My thanks to Management for the incredible effort that contributed to a very successful 'P' themed February dinner and their support to enable those events to continue. The challenges of confirming the appointment of a Chef and restaurant staff makes it difficult for Steven whose services are valued and greatly appreciated by the residents.

Ellen Boyd

Welcome Liaison  
Event Co-Ordinator.