

APPLEWOOD UPDATE

PLEASE UNDER NO CIRCUMSTANCES ENGAGE IN A PHONE CONVERSATION WITH ANYONE CLAIMING TO BE A BANK, A FRAUD SQUAD, A CREDIT CARD COMPANY, OR ANY OTHER INSTITUTION OR FUNCTION.

HANG UP - RING YOUR BANK, A TRUSTED FAMILY MEMBER, OR STAFF IF YOU HAVE CONCERNS.

We now have advice that this syndicate has people on the ground locally.

Somebody engaged in conversation, including accepting an offer for them to send a person to their home to assist them with their issue. Someone did attend their home and continued to access additional personal information.

POLICE ARE NOW INVOLVED

These people have employed the following tactics that we now know:

- *Ringling on landlines, asking for their mobile number and ringling them back on that.*
- *Asking to be kept on mobile phones covertly whilst the resident has been instructed to visit the bank, allowing them to overhear conversations with bank staff.*
- *Attending residents' home*
- *Sharing known personal information with the resident to convince them of legitimacy - Examples differ by case, but include -*
 - Knowing bank account numbers*
 - Knowing multiple bank accounts*
 - Knowing credit card details*
 - Knowledge of transactions*
 - Knowledge of address*

This is not to alarm you because you have the control by NOT engaging in conversation, not relinquishing any information - JUST HANG UP. Please keep this at top of mind as the prevalence of this is very high currently.